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WHO ARE FOSTERPLUS

We are Fosterplus – an independent fostering agency who supports Foster Carers to care for children and young people all over the UK. We have a team of staff who work with the local authorities to make sure that our Foster Carers do the best job they can and that the young people living with them are well looked after so they can reach their full potential.

THE GUIDE

We have put together this guide to help you understand what fostering means and provide you with all the information you may need, as well as important contact details. If there is any more information or advice that you need, your Fosterplus Social Worker is always there to help.

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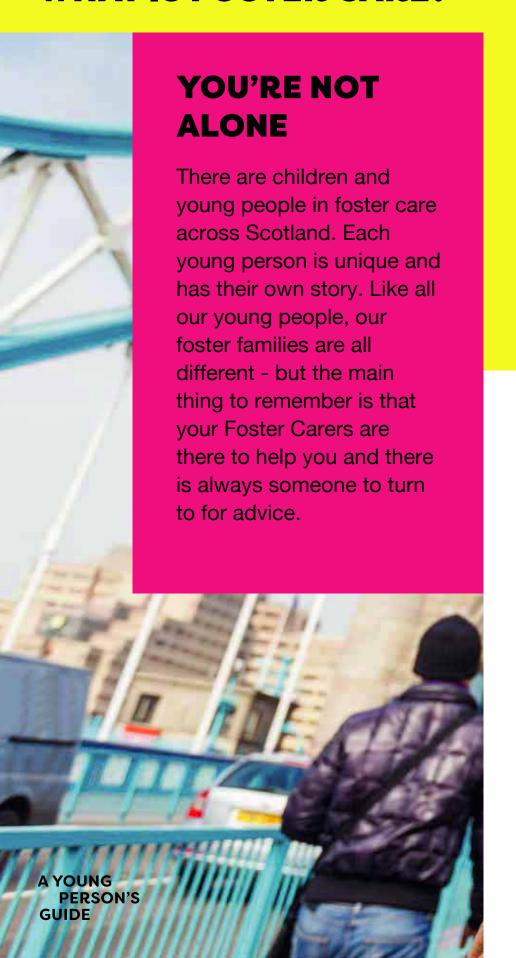
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WHAT IS FOSTER CARE?



WHO ARE FOSTER CARERS?

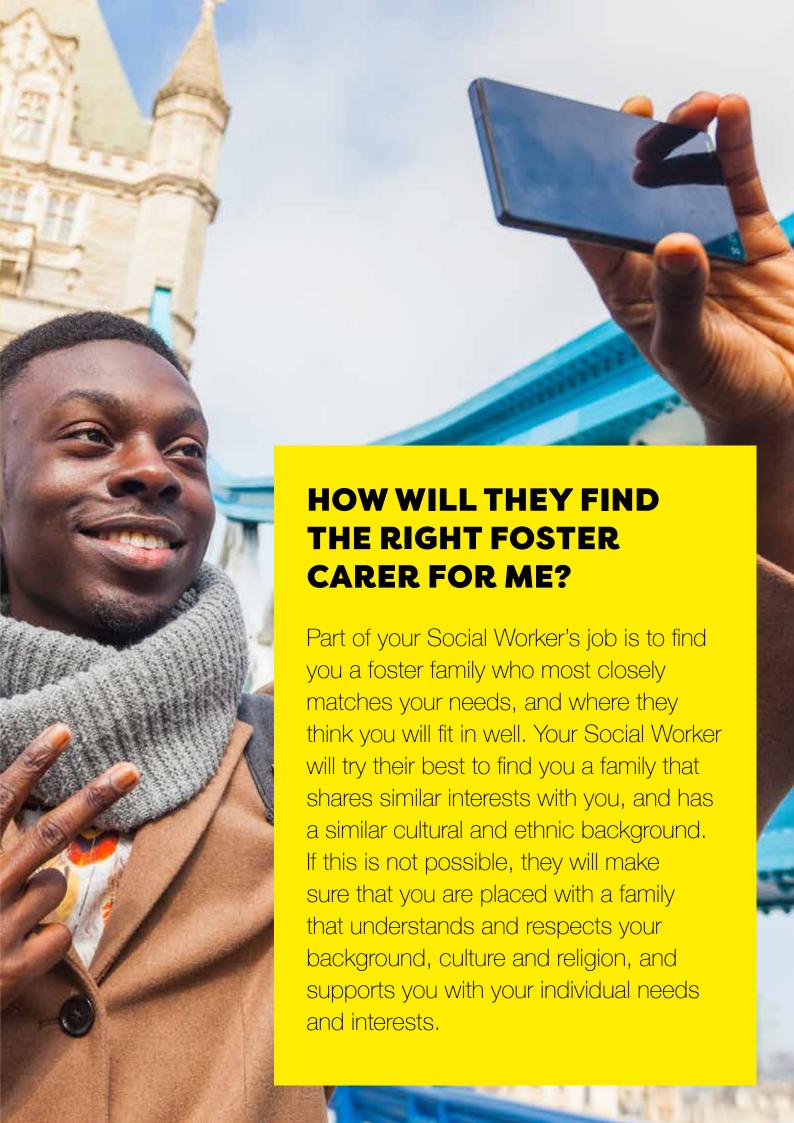
Foster Carers are people who look after children and young people that come to live with them when they cannot live with their own family. A young person may come into care for many reasons and they may stay with their Foster Carers for any amount of time, from a few nights to months or even years.

Foster Carers may be young or old, single or married, gay or straight, and they may or may not have children in the home. Your Foster Carer will care for you as part of the family and make sure that you are kept safe and healthy, supported with things like education, hobbies and interests, and will make sure you're listened to and that decisions are made in your best interests.

WHAT DOES A SOCIAL WORKER DO?

A Social Worker is there to help people. There are Social Workers who support adults and families who are having a difficult time, Social Workers who help care for people who have health issues or disabilities, and there are Social Workers who help children and young people in foster care.

You will have a Social Worker from the Local Authority, whose job it is to support you, check how things are going and inform you of any plans that might affect you. To help support you and your Foster Carer, you will also have a Fosterplus Social Worker. The Fosterplus Social Worker will work with the Local Authority to help you stay safe and make sure you are well looked after by your foster family. Your Social Workers are there for YOU, so you can always contact them if you have any worries or you need help with something.



WHAT IS FOSTER CARE?

HOW LONG WILL I BE IN FOSTER CARE?

The length of time you will spend living with your Foster Carer will depend on the individual circumstances. If a child's parents are unwell, then they will return home as soon as their parents are better. Sometimes, the situation can be more complicated and Your social worker, staff at Fosterplus, Children's Hearing and other people concerned with your care may be worried whether your parents are able to keep you safe from harm.

Sometimes, even though parents love their children, they may make bad decisions or not understand how to care for their children properly. This means that a judge will need to make a decision about who should care for you to make sure you are safe.

Sometimes it is in a child's best interests to stay in foster care and sometimes children can return home later.

Your Social Worker the courts, staff at Fosterplus, and other people concerned with your care will all work together, with your family, to make sure we reach the best outcome for you.



A YOUNG PERSON'S EXPERIENCE OF FOSTERING

I first came into care ten months ago, because I was having trouble at home. When I came to my Foster Carer Becky's house, I felt really scared and I knew I didn't want to be there. Becky really helped me and let me settle in in my own time. Over the ten months, I have become more confident. I have made some new friends and joined a Karate club, which I love. I have good days and bad days, which is part of being human, but the main thing is that I feel like I have more support now. I have still been able to see my mum and she is really happy that I am starting college this year. All in all, my life in care has turned out alright and I am starting to look forward to the future.

JACK, AGED 16.

WHAT CAN I EXPECT?

YOUNG PEOPLE'S RIGHTS

The Children (Scotland) Act 1995 was designed with the below principles for caring for and supporting children and young people.

- Safeguard and promote the child's health, development and welfare until the age of 16;
- Provide direction until the age of 16 and guidance until the age of 18;
- Maintain regular contact with the child until he or she is 16:
- Act as legal representative until the child is 16.

HOW WILL MY FOSTER CARERS SUPPORT ME?

Your Foster Carer will make sure you feel welcome and will treat you as part of the family. All our Foster Carers undergo lots of checks and assessments to make sure they are able to start fostering. They have lots of ongoing training to help them support you with all aspects of your life.

Your Foster Carer is there to listen to you, and make sure your voice is heard. If you are worried about something, they will always be there to help.

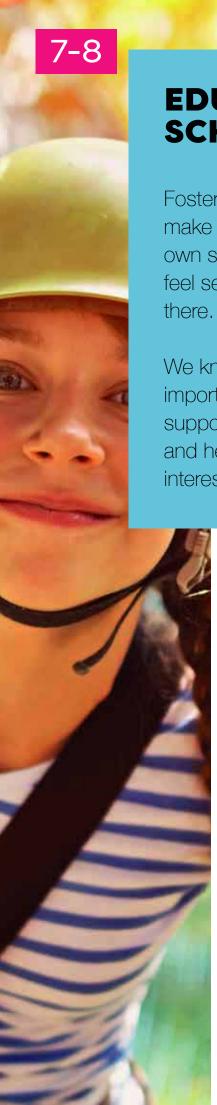
EXTRA SUPPORT

In addition to the support you receive from your Foster Carer and Social Worker, you may also have an Advocate.

An Advocate is someone who is independent, with lots of experience in supporting young people. They will be able to listen to your views and help you get your voice heard about decisions that are made about your care. If you think you want an Advocate, you can talk to your Social Worker about this.







EDUCATION AND SCHOOL

Fosterplus will always try to make sure you can stay at your own school, as we know you may feel settled and have lots of friends there.

We know that your education is important so your Foster Carer will support you with your schoolwork and help you to develop your interests.

CELEBRATIONS AND SOCIALISING

Your Foster Carer will help you to have fun and enjoy yourself whilst living with them. They will help provide opportunities to socialise and make new friends. They will celebrate birthdays, as well as any festivals that are important to you. You may get to enjoy days out or holidays, and your foster family will also enjoy learning new hobbies that you may share with them.

As you make new memories, your Foster Carer will help you put together your Life Story Book, which can include all kinds of things about you, your life and your family. They will collect things like photos, videos and mementoes, which will be yours to keep and look back on in the future.

WHAT IF MY FOSTER FAMILY FOLLOWS A DIFFERENT RELIGION TO ME?

Your Social Worker will always try to place you with a family who has the same religion as you, however sometimes this might not be possible. Your Foster Carer will always respect your beliefs and will help you to follow your own faith, which may mean attending a place of worship, eating certain foods, or following certain customs.

WILL I STILL BE ABLE TO KEEP IN CONTACT WITH MY FAMILY AND FRIENDS?

We want to make sure you can stay in touch with the people who are important to you. The amount and type of interaction you have will be worked out in your best interests, based on the individual circumstances to make sure you are kept safe. Regular interactions with your family and friends will be encouraged, and this can be in person or over the phone. Your Foster Carer will support you with this, and they know that sometimes this can be hard so they will be there to listen if you want to share how you are feeling.



WILL I GET POCKET MONEY?

Yes, you will get pocket money from your Foster Carer. Your family and your Social Worker will discuss pocket money and the amount will be worked out depending on your age.

interests, based on the individual circumstances to make sure you are kept safe. Regular contact with your family and friends will be encouraged, and this can be in person or over the phone. Your Foster Carer will support you with this, and they know that sometimes this can be hard so they will be there to listen if you want to share how you are feeling.

STAYING SAFE

'Safeguarding' is the term used to describe our responsibility to make sure you are safe and well. Your Foster Carer will help to keep you safe in many ways, which may mean boundaries in place such as keeping in contact when you are out, or making sure you are home at a certain time. Sometimes a young person can go missing,

which means going off somewhere without permission and not telling people where you are or who you are with. Fosterplus wants to make sure you are safe so we take this very seriously. If you go missing, we will take immediate action to find you and put things right so you do not go missing again.

If there is ever a time when you do not feel safe, you are being hurt, or something is happening to you that you want to stop, you should talk to a responsible adult immediately.

This could be your Foster Carer, your Social Worker, your Fosterplus Social Worker, or a teacher.

You will find contact details for people you can contact in the back of this booklet.

WHAT CAN

BULLYING

Bullying can take many forms. It can be someone calling you names, making fun of you or your circumstances, blackmailing you, trying to get you in trouble, threatening you or physically harming you.

Whether it is online, on mobile, or face-to-face, if somebody is being nasty to you or picking on you, remember that this is not acceptable and you should never have to suffer in silence.

Don't ever be afraid to speak out and let somebody know what is happening. Your Foster Carer, Social Worker or any member of Fosterplus will always listen, and work with you to prevent bullying from happening.





INTERNET SAFETY



W Z Z Z Z TAY SAFE

- You must be over the age of 13 to have a Facebook account.
- Never share your password with anyone!
- Do not give out any personal information about yourself, your family or friends on the internet or social media.
- Do not open an email that looks suspicious it could be a virus.





0 STAY SAFE

Always tell your Foster Carer or Social Worker if you see anything on the internet that makes you feel uncomfortable, or if someone on the internet harasses or threatens you.

You can use the 'Report' link if you see something on Facebook that you do not like – Facebook will review it and take appropriate action.

You can click 'Block this person' if someone is saying things you don't like. This means they can no longer find you in searches on Facebook, they cannot view your profile or contact you. These people will not know that you have blocked them.

Make sure you edit the Privacy
Settings on your social media
account, so that only your friends can
see your profile and information you
post. It is important to check from
time to time that your profile
is protected.



Foster Carer or Social Worker.

WHAT CAN FOSTER CARERS EXPECT FROM ME?

Foster Carers will have some house rules to make sure that everyone in the family is looked after properly, and will expect you to follow these while you are living with them.

Every foster family may have different rules, including bedtimes, mealtimes, schoolwork, swearing, smoking, reasonable behaviour and consideration towards family members.

As you are living as part of a family, it is important to respect each other and you may be expected to get involved in family life, whether this is helping with dinner or joining in family activities.

THINGS FOSTER CARERS CANNOT DO

They cannot hit you or physically punish you

They cannot stop your meals

They cannot stop you contacting your social worker

They cannot stop you seeing your family when this has already been arranged

They cannot stop you asking anyone else for help

You have the right to contact the childcare helpline at all times



WHAT MEETINGS DO I NEED TO KNOW ABOU

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REVIEW MEETINGS

These meetings are about an hour long, and are held every few months at either your foster home or at school. You will have a Care Plan that outlines aspects of your life and things you need, which will be looked at during the meeting. The meeting is chaired by an Independent Reviewing Officer (IRO), who is aware of any changes to your care plan and makes sure that your wishes and feelings are heard. Your Social Worker or Foster Carer will be able to give you your IRO's contact details.

It is good for you to attend your review meetings so you can talk about how things are going, and if there is anything you need. If you are not happy going to the meeting, you can always ask your Foster Carer or Social Worker, or even an Advocate, to attend and express your views for you.

EDUCATION MEETING

This is a meeting held at your school with your Foster Carers, Social Workers and Teacher. You will be able to talk about your schoolwork, whether there are any problems that you need help with and have a think about what you would like to do or learn in the future.

17-18



A SOCIAL WORKER IS ALWAYS THERE TO HELP



HOW CAN I MAKE A COMPLAINT?

If you are unhappy about anything, for whatever reason, it is important that you talk to someone about it. People you can talk to are:

- Your Foster Carer
- Your Social Worker
- Your Fosterplus Social Worker
- An adult who you trust, such as a teacher
- Your advocate
- Or you can mention it at your Review Meeting

If you think you have been unfairly treated, or something has gone wrong, then you have the right to complain.

To make a complaint, you can contact Fosterplus using the details at the back of this booklet.

If you need to make a complaint about Fosterplus, you can contact Care Inspectorate via the details at the back of this booklet.

More details about making a complaint can be found in our Complaints Policy on the website.

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SEFUL CONTACT DETAILS

HEAD OFFICE FOSTERPLUS FOSTERCARE

Fosterplus Ltd, Unit 7, The Arc, 25 Colquhoun Avenue, Hillington Park, Glasgow, G52 4BN www.fosterplus.co.uk

Telephone:

0141 457 7127 0131 241 6200

Email:

Askus.edinburgh@fosterplus.co.uk Hearmyvoice@fosterplus.co.uk

COMPLAINTS

Email: Complaints@foterplus.co.uk

If there is something you want to talk
about or share with us, this email is
specifically for children and young
people to get in touch with us:
hearmyvoice@fosterplus.co.uk

YOUR FOSTER CARER'S FOSTERPLUS SOCIAL WORKER:

Name:....

Phone number:

YOUR FOSTER CARER

Name:....

Phone number:

YOUR SOCIAL WORKER:

Name:....

Phone number:

OFFICE OF THE CHILDREN'S COMMISSIONER

General enquiries: 020 7783 8330

Email:

info.request@childrencommissoner.gsi.gov.uk

NSPCC CHILDLINE

A free 24 hour helpline for children or young people.

www.childline.org.uk Tel: 0800 1111

KIDSCAPE

A national charity protecting children, which provides courses and materials to develop protection skills for young people.

www.kidscape.org.uk Tel: 0207 730 3300

NATIONAL YOUTH ADVOCACY SERVICE (NYAS)

www.nyas.net

Young person's website: www.youngpeople.nyas.net

Tel: 08 08 808 1001 Email: help@nyas.net

BECOME

Charity supporting children and young people living in care, as well as care leavers, in the UK.

www. becomecharity.org.uk

TALK TO FRANK

A free national drugs helpline, available 24 hours a day.

www.talktofrank.com

Tel: 0300 123 6600 TO FRANK A free national drugs helpline, available 24 hours a day.

CARE INSPECTORATE

Compass House, 11 Riverside Drive Dundee, DD1 4NY

Email:enquiries@careinspectorate.gov.scot

Tel: 0345 600 9527

Children's Rights Officer Every council (local authority) in Scotland has a Children's Rights Officer (sometimes called a Children's Rights and Information Officer). They can give children and young people information and advice and help children and young people to represent their views and have their say at meetings (including Children's Hearings). Contact your council to find out more about your Children's Rights Officer.

MAKE SOME NOTES

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AND MORE NOTES

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AND MORE NOTES

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ENGLISH

Information from this document can be made available in alternative formats and in different languages. If you require further assistance, please use the contact details below.

ARABIC

يف قدر اول التامول عمل قحات الكميو قلي دب ل الكش أيف ققي شول الفدة قجاحب تنك اذا قفلت خم تاغلبو عجري قدعاسمل انم دي زمي ل المان الماستال الي صافت مادختس المادختسا

FARSI

رد ناوت عم ار دنس نی از اتاعالطا عاه نابز رد و نیزگی اج عاه بلاق رگا داد رارق سرتسد رد فلتخم افطل ،دیراد رتشیب کیمک مب زاین مدافیتس اری زسامت تای نزج زا دینک

FRENCH

Les informations présentées dans ce document peuvent vous être fournies dans d'autres formats et d'autres langues. Si vous avez besoin d'une aide complémentaire, veuillez utiliser les coordonnées ci-dessous.

PORTUGUESE

A informação presente neste documento pode ser disponibilizada em formatos alternativos e em línguas diferentes. Se desejar mais assistência, use por favor os contactos fornecidos abaixo.

SOMAL

Macluumaadka dokumentigan waxaa lagu heli karaa qaabab kale iyo luuqado kala duwan. Haddii aad u baahan tahay caawinaad intaas dhaafsiisan fadlan isticmaal xiriirka faahfaahinta hoose.

SPANISH

La información en este documento puede facilitarse en formatos alternativos y en diferentes idiomas. Si necesita más ayuda por favor utilice la siguiente información de contacto.